



Customer Survey

In our continued efforts to improve service to our valued customers, Darby Dental Supply would like your opinion! Please answer the questions below and fax back to 516.688.2829, Attention: Seth-Dental Customer Service or e-mail to seth.glaser@darbydentalsupply.com.

Your Name:

Your Address:

Your Phone Number:

Your Account Number:

Please rate the following on a scale of 1 to 5

1=Poor 2=Fair 3=Satisfactory 4=Good 5=Excellent

Your Order

Was your order processed promptly and courteously?

1 2 3 4 5

Was your order shipped on time?

1 2 3 4 5

Was your order shipped complete?

1 2 3 4 5

Your Customer Service

Are we knowledgeable about our products and services?

1 2 3 4 5

Are we available to answer questions?

1 2 3 4 5

Are your issues resolved in a timely manner?

1 2 3 4 5

Are your issues resolved to your satisfaction?

1 2 3 4 5

Our Products

Do we offer all the products and services you are interested in?

1 2 3 4 5

Do you find our prices to be competitive?

1 2 3 4 5

Do you find us to be informed of all the latest product offerings?

1 2 3 4 5

What products do you purchase most often?

Overall Experience

What do you like most about doing business with Darby Dental Supply?

What do you like least about doing business with Darby Dental Supply?

What other dental supply dealers do you purchase from?

How can we serve you better?

We appreciate you!

Thank you for taking the time to fill out our customer satisfaction survey. Your valued input is what gives us the ability to strive every day to improve the products and services we provide for you.

For more information, or discuss a specific issue,
please contact customer service
1-800-645-2310